



Volkswagen

Warranty Information

Policies and Procedures Bulletin

Number: VWP-17-09

Subject: "Extended Emissions Warranty" Limited Warranty Extension - REVISED

Date: May 14, 2018

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

For Volkswagen 2.0L TDI vehicles repaired by the emissions modification recall, the following warranty extension is applicable.

"Extended Emissions Warranty 2.0L TDI" Limited Warranty Extension

For the following Volkswagen 2.0 L TDI engine vehicles repaired by the emissions modification recall, a warranty extension is applicable as defined below.

- ▶ 2009 MY Jetta with engine code CBEA
- ▶ 2010 – 2014 MY Jetta with engine code CJAA
- ▶ 2009 MY Jetta Wagon with engine code CBEA
- ▶ 2010 – 2014 MY Jetta Wagon with engine code CJAA
- ▶ 2010 – 2014 MY Golf with engine code CJAA
- ▶ 2013 – 2014 MY Beetle with engine code CJAA
- ▶ 2013 – 2014 MY Beetle Convertible with engine code CJAA

Warranty Period

The warranty period for the "Extended Emissions Warranty" limited warranty extension shall be the **greater** of:

For Automatic Transmission vehicles:

- ▶ 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date; or
- ▶ 4 years or 48,000 miles, whichever occurs first, from the date and mileage of the emissions modification or vehicle purchase, in which case, from the date and mileage of the first resale transaction after the modification to the first person who in good faith purchases the vehicle for purposes other than re-sale.

For Manual Transmission vehicles:

- ▶ 10 years and 6 months or 126,000 miles, whichever occurs first, from the vehicle's original in-service date; or
- ▶ 4 years and 6 months or 54,000 miles, whichever occurs first, from the date and mileage of the emissions modification or vehicle purchase, in which case, from the date and mileage of the first resale transaction after the modification to the first person who in good faith purchases the vehicle for purposes other than re-sale.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.



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Transferability

This warranty extension is fully transferable to subsequent owners.

What Does this Warranty Extension Cover

The "Extended Emissions Warranty" limited warranty extension consists of two parts, the Emission Control System Warranty and the Engine Long Block Warranty.

Emissions Control System Warranty

The emissions control system warranty covers all components which are replaced as part of the emissions modification and any component which can reasonably be impacted by effects of the emissions modification. The warranty includes the following parts or systems:

- ▶ The entire exhaust gas after treatment system, including the Diesel Oxidation Catalytic Converter (DOC), the NOx Reduction Catalytic Converter, the Diesel Particulate Filter (DPF), the exhaust flap, and all sensors and actuators;
- ▶ The entire fuel system, including fuel pumps, high pressure fuel rail, fuel injectors, pressure control valve, and all sensors and actuators;
- ▶ The EGR system, including EGR valves, EGR cooler, EGR filter, EGR temperature sensor, all related hoses and pipes, and all sensors and actuators;
- ▶ The air intake pipe and charge air cooler, charge air temperature sensor and air-mass sensor (HFM);
- ▶ The turbocharger, including the turbocharger damper;
- ▶ The glow plug;
- ▶ The On-Board Diagnostic (OBD) system – Any malfunctions detected by the On-Board Diagnostic (OBD) system
- ▶ Automatic Transmission, including the mechatronics (**specific 2009 MY vehicles ONLY**)

Engine Long Block Warranty

The engine long block warranty shall cover the engine sub-assembly that consists of the assembled block, crankshaft, cylinder head, camshaft, and valve train.

What is Not Covered Under this Warranty Extension

This warranty extension will not cover:

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified emissions related parts, including such damage or malfunction to parts needed for proper diagnosis of a covered part.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, but only if the damage or malfunction is causally related to the accident or vehicle misuse.

Warranty Extension Coverage Limitations

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Volkswagen model. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.



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Vehicle Eligibility

To determine if a vehicle repaired by the emissions modification recall is eligible for the "Extended Emissions Warranty" limited warranty extension, check the VIN in ElsaPro > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in ElsaPro will be populated with the warranty extension parameters.

SAGA Warranty Claim Type

Dealers must use claim type G14 when submitting warranty claims for the "Extended Emissions Warranty" limited warranty extension.

Loaner Vehicle Applicability

The cost or provision of a loaner vehicle for this warranty extension is applicable for warranty service lasting longer than 3 hours.

Claim Type	A1A
Service Number	CU02
Damage Code	0010
Damage Location	Blank
Part Manufacturer Code	MOB
Outside Labor Operation	CU020000
Causal Indicator	Select Outside Labor Operation

Questions

For any questions regarding this warranty extension, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

Important Information

For conditions that illuminate the MIL, and are not listed as a Service Number or Component, please submit the extended emissions warranty claim using Service Number S657. Please also ensure a Guided Fault Finding log, showing the DTC is uploaded to GFF paperless for review prior to submitting your claim to SAGA. If you have any question or doubt about whether any component is covered under the 2.0L TDI Extended Emissions Warranty, please contact the Warranty Helpline at 1-866-306-8447, select prompt 2.

Component Description	Service Number
Long block / Crankcase	1009
Freeze plug	1011
Piston	1310
Piston with rings	1319
Piston pin	1326
Connecting rod bearings	1330

Component Description	Service Number
Connecting rod	1340
Crankshaft	1348
Crankshaft bearing	1350
Crankshaft oil seal, flywheel end	1359
Crankshaft oil seal, pulley end	1374



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Component Description	Service Number
Balance shaft	1385
Camshaft	1505
Camshaft bearings	1510
Camshaft oil seal, toothed belt side	1514
Camshaft seal	1516
Cylinder head	1570
Cylinder head gasket	1571
Cylinder head bolt	1572
Cylinder head cover	1582
Oil pressure sender	1704
Oil pressure switch	1705
Oil pump/gasket	1720
Oil pan	1750
Coolant temperature sensor engine upstream	1978
Coolant temperature sensor engine downstream	1978
Fuel tank	2010
Fuel temperature sensor	2036
Supply line	2038
Return line	2039
Fuel pump relay	2065
In-tank/low pressure pump	2066
Fuel pump control module	2070
Pedal position sender Automatic transmission/Manual transmission	2078
Accelerator pedal module Automatic transmission/Manual transmission	2080
Turbocharger	2130
Air intake pipe	2141
Charge air cooler	2143
Charge air temperature sensor	2151
Connecting pipe	2157
Turbocharger damper (wastegate)	2158

Component Description	Service Number
Boost pressure sensor	2168
Vibration damper	2326
Injection line	2330
Fuel injectors	2340
Fuel return pipe	2345
Oxygen sensor	2357
Temperature sensor	2358
Air-mass sensor (HFM)	2359
EDC control module	2360
High pressure fuel rail	2370
Pressure control valve/pressure regulating valve	2371
Fuel rail pressure sensor	2372
Distribution rail	2373
High pressure pump	2374
Throttle valve module (position sensor)	2378
Throttle valve housing	2379
Intake manifold	2380
NOx sensor	2381
EGR change over valve	2637
EGR valve	2639
EGR cooler	2643
EGR solenoid valve	2645
EGR filter	2647
Connecting pipe	2647
EGR throttle valve part	2649
NOx Reduction Catalytic Converter	2670
Exhaust Flap	2671
Exhaust flap module (position sensor)	2671
Exhaust Gas Temperature Sensor	2672
Exhaust gas temperature sensor upstream turbocharger	2672
Exhaust gas temperature sensor upstream DOC	2672



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Component Description	Service Number
Exhaust gas temperature sensor upstream PM trap	2672
Exhaust gas temperature sensor downstream PM trap	2672
Exhaust gas temperature sensor downstream low pressure EGR cooler	2672
Diesel Oxidation Catalytic Converter (catalytic converter)	2673
Diesel Particulate Filter (DPF)	2674
DPF – Differential Pressure Sensor	2675
Pressure control line	2676
Crank angle/engine speed sensor/impulse sender crankshaft	2873

Component Description	Service Number
Glow plug	2884
Cylinder pressure sensor/glow plug	2884
Glow Plug control module	2887
Automatic transmission (DSG) (specific 2009 MY vehicles ONLY)	3435
Mechatronic (specific 2009 MY vehicles ONLY)	3511
Heater Core	8023
Instrument Cluster	9025
Check Engine Light	9027
Environmental temperature sensor	9168